

# CUSTOMER CHARTER

*... our promise to you*

## **Friendly people**

Our team will be considerate and courteous to you and your family, maintaining a professional attitude throughout.

## **Honest and truthful**

We will always be straight with you with no nasty surprises, keeping you informed and making decisions together.

## **Getting it right**

Our high standards and attention to detail will ensure you are delighted with the outcome. We are passionate about the quality of our work.

## **Dust and mess**

We will work hard to keep your property clean, tidy and noise to a minimum at all times. We will even let your neighbours know we care about their inconvenience too.

## **Safety**

Keeping the site safe for you and your family is our top priority.

## **Peace of mind**

When you are completely happy with the job we will provide you with our written guarantee.



**WWW.AWBSLTD.COM**

BRANCHES IN OXFORD, SWINDON & YARNTON